



User Manual

www.kidswheregps.com

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Introduction

Thank you for purchasing the KidsWhereGPS tracker. KidsWhere is focused on the development and marketing of personal safety mobile solutions and services. This service is to provide people with new GPS tracking technology to fulfill their personal safety concerns.

By reading this user manual, it will introduce you to all of the features of KidsWhereGPS tracker. If you have any questions, please contact customer service department at 1-877-944-4911 Monday to Friday 7:00 am to 7:00 pm PST, or you can visit our website at www.kidswhereregps.com

In addition, with enclosed Quick Start Guide, it will briefly walk you through how to start using the unit and service such as setting up your alerts, safety zones (GeoFence area) and look for unit history etc.

Please read this user manual before setting up your device prior to use. Activation and use of the KidsWhereGPS tracker are subject to KidsWhereGPS customer agreement, plans, terms and conditions, which can be found at www.kidswhereregps.com

Getting Started

Hardware Features – Knowing your device.








Key Functions

- Power Key – To Turn On/Off your device
- Mini USB Power Connector – Connects your GPS tracker to the AC Wall Charger (included)
- Status LED Indicator – Allows you to monitor the Power/Battery, GPS and GSM status.

KidsWhereGPS Package Contents

When you purchase the KidsWhereGPS Tracker, the packages contain the following:

Package Contain Following	
1. GPS Tracker	
2. Car Charger	
3. Battery	
4. Carry bag	
5. Quick Start Guide & User Manual	

If any of these items are missing from your package, please contact KidsWhereGPS Customer Service at 1-877-944-4911.

Charging the Battery

Before using your KidsWhereGPS tracker for the first time, it is required to have device battery fully charged. Please follow these instructions to properly charge your battery. The initial battery charge time will be 5 hours; additional subsequent charge will be approximately 3 hours.

1. Take out the main tracking device and AC wall charger from the package.
2. Plug AC wall Charger into a wall outlet.
3. Connect AC wall charger USB jack into main tracking device.
4. The yellow power/battery LED will now flash, indicating the unit is charging.
5. When the power/battery LED indicators stay steady, the device is fully charged.

Battery Life

Battery life depends on the temperature, network, signal strength and the tracking features were used. It also related with features such as “Find Me,” “GeoFence,” and “Continuous tracking” mode request. In addition, user will be notified when there is a low battery event occurs.

When your KidsWhereGPS tracker battery is low, you will be notified through SMS or email. In addition, the power/battery LED will flash rapidly, plus the low battery icon will appears at alert section on the website.

Mode	Battery Life
Standby	Up to 23 hours
Location on-demand	Up to 80 requests

Please note, the KidsWhereGPS battery have a limited number of charge cycles and may eventually to be replaced. However, the batteries is not user replaceable, it can only be replaced by an authorized service provider. Please contact your dealer for further assistant or call customer service at 1-877-944-4911.

Powering the KidsWhereGPS tracker ON/OFF

Please follow these instructions in order to power ON or OFF your tracking device.

Power ON Instructions:

1. Press and hold the “Power” button for 3 seconds. When Power, GPS and GSM LED flash together, release button.
2. Please wait for approximately 5 seconds. In normal standby mode status, GSM and GPS LED (Blue & Red) flashes every 4 seconds.

Power OFF Instructions:

1. Press and hold “Power” button for 3 seconds. When Power, GPS and GSM LED flash together, release the button.
2. Please wait for approximately 5 seconds until all LED indicators are shut off and this completes the Power OFF process.

Definition of KidsWhereGPS LED indicator:

GSM LED Status (Blue Indicator)

LED Signal	Status	Note
Off	Power off	
Slow flashing (1 sec on/4 sec off)	Connection setup completed	
Quick flashing (1 sec on/1 sec off)	No GSM connection or GSM SIM Card not inserted	System connection in progress.

GPS LED Status (Red Indicator)

LED Signal	Status	Note
Off	Standby mode	
Quick flashing (1 sec on/1 sec off)	Searching for satellite signals	Please store the unit outside with clear view of sky.
Slow flashing (1 sec on/4 sec off)	Satellite signals received and position fixed	

Power LED Signals:

LED Signal	Status	Note
Off	Power off	
Flashing	Charging in progress	
Steady (Always ON)	Charging completed	Unattached AC wall charger from unit.

Under Normal Status, the Power LED will remain OFF while GSM/GPS LEDs are flashing.

Use Emergency Feature

Press and hold the kidswhereGPS emergency button for 3 seconds and then release the button. The emergency event time and position data will be sent immediately to the central server via GPRS. The SMS message will also send to designated mobile phone numbers and emails.

Use GeoFence Feature

Press and hold kidswhereGPS "P" button for 3 seconds and then release the bottom. The device will immediately send the Park time and position to the central server via GPRS. The position sent represents the centre position. Based on the calculation of a diameter of 200 meters (preset setting), if kidswhereGPS position exceeds the geofencing area, it will immediately send the time and position data to the central server via GPRS. A SMS will send to designated mobile phone numbers or emails.

General Tips

KidsWhereGPS tracking device works by receiving satellite signals from the open sky. Therefore, for best performance, please store your device under a clear view of the sky.

Please make sure there are no solid objects above the GPS tracker which it may block or decrease the signal it receives from sky.

In addition, please also ensure your devices are placed under the environment which is able to receive GSM signals like your cell phones to properly upload its current location to central server.

Limited Warranty

KidsWhereGPS warranty obligations are limited to the terms as follows:

KidsWhereGPS warrants this product against defects in materials and workmanship for a period of TWELVE (12) MONTHS from the date of original retail purchase. If a defect exists, at its sole discretion KidsWhereGPS will repair or replace the product at no charge.

To obtain warranty service the product, with all accessories in its original packaging must be delivered with proof of warranty coverage (e.g. proof of purchase), description of defect(s), and prepaid transportation. If any parts are missing, your original product may be returned because of non-warranty compliance. Shipping charges are not refundable; you are responsible for returning items at your own expense. Please visit our website for repair or replacement details.

This warranty does not apply to damage caused by act of nature, accident, abuse, misuse, misapplication, alteration, improper installation, mishandling, or by removal or defacement of factory serial number or bar code label(s).

You must understand and agree to all terms and conditions outlined in this warranty content and in Precautions and Notices in the user manual prior to using the device. KidsWhereGPS will not be held liable for any damages and legal proceedings resulting from negligent operation of the system. KidsWhereGPS's liability under this warranty is limited to the repair or replacement as described above, and in no event will exceed the purchase price paid by the purchaser for the product.

This Warranty is in lieu of all other warranties, remedies and conditions, whether oral or written, express or implied. Any implied warranties shall be limited to the duration of this written warranty. Any action for breach of any warranty hereunder including any implied warranty of merchantability must be brought within a period of 12 months from original purchase date. In no case shall KidsWhereGPS be held liable for any consequential or incidental damages for breach of this or any other warranty, express or implied.

Some States do not allow limitations on the length of an implied warranty or the exclusion of incidental or consequential damage, so above limitations or exclusions may not apply. This Warranty gives specific legal rights and states may allow other rights.

For product issues and concerns, please contact KidsWhereGPS for assistance prior to returning this product.

KidsWhereGPS can help with missing or broken parts, assembly and/or installation assistance, technical questions, and all other general questions and issues

KidswhereGPS Customer Service: 1-877-944-4911

www.kidswheregps.com

Specifications

GSM/GPRS Module	Quad-Band 850/900/1800/1900 MHz
GPS Module	High sensitivity of -159dBm in tracking & -144dBm in acquisition
Antenna	Built-in GPS and GSM Antennas
GPS External Antenna	GPS External Antenna connector
GSM Standby Power Consumption	4~13mA
GSM in-function Power Consumption	80mA/hr, Max 200mA/hr
Internal Battery	Li-Ion battery 3.7V 1200mA/hr
Power Charger	Input Voltage 100~240V (Travel Power Charger) Input Voltage 12/24V (Car Power Charger) Output Voltage 5V, 500mA/hr
In-function Temperature	-20°C to + 80°C
Storage Temperature	-30°C to + 85°C
Dimensions : 81*48*23 mm	

Important Coverage Information

KidsWhereGPS coverage maps provided high level of coverage areas when using your device outdoors under optimal conditions. Please keep in mind that coverage isn't available everywhere. Estimating wireless coverage and signal strength is not an exact science.

There are gaps in coverage within our estimated coverage areas that, along with other factors such as network problems, software, signal strength, your tracking device, structures, buildings, weather, geography, topography, etc.), will result in dropped and blocked connections, slower data speeds or otherwise impact the quality of services.

Services that rely on location information depend on your device's ability to acquire satellite signals, which often not available indoors and network coverage. Please see kidswheregps.com for coverage map and details.